

# TRUST MATTERS



## CHOOSE AN NDIS TEAM

WITH TRAINING & QUALIFICATIONS,  
CHECKS & INSURANCE & 30 YEARS OF  
RELIABLY PROVIDING CARE  
SERVICES TO OUR  
COMMUNITY

## SAFETY MATTERS

CHOOSE A TEAM WHERE EVERY SUPPORT WORKER,  
CARER AND NURSE IS RISK ASSESSED, SCREENED,  
TRAINED, INSURED AND RELIABLE.

## TRAINING MATTERS

ALL STAFF IN OUR NDIS TEAM ARE WELL TRAINED  
AND PURSUE ONGOING LEARNING AND CAREER  
DEVELOPMENT OPPORTUNITIES.

## WHY CHOOSE SUBEE NEWLAKE?

**Choose an NDIS Provider who has a proven record of quality and safety.** There is a wide array of professional oversight and accreditation required in the care sector, to protect you and your loved ones. And as a long-established, trusted care service, we have to pass regular audits of our practices and procedures.

- o We hold a registration and we are certified against the NDIS Practice Standards
- o We are audited regularly to pass the Code of Conduct, and prove our Practice Standards

- o We have a responsive incident management & complaints system and are fully insured
- o Our staff are trained in NDIS care procedures, risk management, infection control and a variety of ongoing learning and career opportunities.
- o All our workers are screened and have Clinical support from registered nurses and service coordinators

So, if you are eligible for NDIS services, and you are looking for a reliable provider who is more than just a sole trader with an ABN, we can help. Because we think it is important to offer our clients the best people to provide the best care we can.



*In-Home Care • NDIS Disability Support • Aged Care*

# RELIABILITY MATTERS

WHAT HAPPENS IF YOUR NDIS PROVIDER IS SICK OR ON HOLIDAYS? HAVE OUR TEAM ON YOUR SIDE – AVAILABLE 24/7/365.

## THERE WHEN YOU NEED US

Our well trained, in-home NDIS care team provide a **wide range of NDIS support services** - clinical, nursing, in-home support staff, disability transport providers and even cleaning and gardening.

Our NDIS in-home care team can provide::

- o Support in your home, including Respite Care,
- o NDIS Support Coordination and
- o Plan Management for NDIS.

Our wide range of services support your health, your independence and your home. Our skilled NDIS staff provide a wide variety of services including aged care, complex, mental health & behaviour supports, plus intellectual, physical, and cognitive impairment support.

We always consult you and seek your approval in any decisions about your NDIS package. Because we recognise the importance of you being in control of the choice of support you want and need.

## NO-OBLIGATION CHAT?

So get in touch today, on 02 6651 3153 in Coffs Harbour or 02 4966 8399 in Newcastle. **Get in touch for a NO-OBLIGATION CHAT with our NDIS support co-ordinator to get the most out of your funding.**

We understand the complexities of NDIS and can help you understand the wide range of options available and how to access RELIABLE services to support your goals.

## OUR SERVICES AREAS

WHERE CAN WE HELP YOU?



## NEWCASTLE TEAM

ADDRESS: 3/11 GLENWOOD DRIVE,  
THORNTON NSW 2322

EMAIL: [NDIS@SUBEENEWLAKE.COM.AU](mailto:NDIS@SUBEENEWLAKE.COM.AU)

PHONE: 02 4966 8399

Registered  
NDIS Provider

## COFFS COAST TEAM

ADDRESS: 2/84-90 INDUSTRIAL DRIVE  
COFFS HARBOUR NSW 2450

EMAIL: [NDIS@SUBEENEWLAKE.COM.AU](mailto:NDIS@SUBEENEWLAKE.COM.AU)

PHONE: 02 6651 3153